

Frequently Asked Questions (FAQs)

1. What is the minimum order quantity (MOQ) for custom clothing?

Our minimum order quantity for custom clothing varies depending on the product type and specific details, please contact our sales team.

2. How long does it take to receive a custom order?

The production time for custom orders typically ranges from 7 to 10 business days, depending on the complexity of the design and the volume of the order. Shipping time varies based on the selected shipping method. For express shipping, it usually takes 3-7 business days, while standard shipping takes 7-15 business days.

3. What customization options do you offer?

We offer a wide range of customization options, including fabric selection, colors, sizes, logos, printing methods (such as screen printing, DTG printing, sublimation), embroidery, and more. If you have specific requirements, please let us know, and we will accommodate them to the best of our ability.

4. What are the payment options available?

We accept various payment methods, including T/T (bank transfer), PayPal, L/C (letter of credit), Western Union, Moneygram, Escrow, TransferWise, D/P (documents against payment), and Cryptocurrency. We will provide detailed payment instructions once your order is confirmed.

5. Do you offer samples before placing a bulk order?

Yes, we do provide samples. We understand the importance of quality assurance, and we encourage our clients to order samples before placing a bulk order. Sample costs and shipping fees apply, which can be reimbursed upon placing a large order. Please contact our sales team to request samples and get more information.